



## Network file corruptions in Windows 98

### Support Note

For MYOB Premier V9 and MYOB Premier Enterprise V3

#### Introduction

In the past, issues have been reported in relation to Realtek Network adapters and use with MYOB Premier. Realtek, the manufacturer of these Network adapters has released a driver software update to address these issues. This support note provides links to the updated driver and additional information.

### How do I update the drivers for my Realtek network adapter?

If you have installed Windows 98 and are using Realtek network adapters, we recommend that you install the latest drivers to reduce the chance of data file corruption due to corrupt packets being sent by the network adapter.

We have become aware of this problem from a Microsoft Knowledge Base article (article Q189778). Please contact Microsoft if you require support when installing these drivers.

Below are the relevant web sites for support and downloading the drivers.

#### Realtek website

<http://www.realtek.com.tw>

#### Download the Realtek driver

<http://www.realtek.com.tw/htm/download/driver.asp>

#### Realtek Frequently Asked Questions

[http://www.realtek.com.tw/htm/faq/faq\\_1-3.htm](http://www.realtek.com.tw/htm/faq/faq_1-3.htm)

#### Microsoft Knowledge Base document

<http://support.microsoft.com/support/kb/articles/Q189/7/78.asp>

**Disclaimer:** This information is of a generic nature. For specific advice regarding your particular circumstances please seek assistance from your Accountant, the Australian Taxation Office or your IT Consultant as appropriate.

